Colleagues,

On Monday, August 1, NSF will implement a more convenient and secure process for resetting NSF passwords. NSF awardees and proposers will no longer be able to reach out to Sponsored Projects Offices (SPO) to reset their passwords on both FastLane and Research.gov; instead, they can reset their own password. Please note that this implementation was rescheduled from Monday, July 25, due to a power outage which caused all servers to shut down.

To reset passwords, go to www.research.gov. Click “Log In,” then “Forgot Password.” Enter your NSF ID and click “Send Temporary Password.” You will be able to reset your password using the temporary password sent to your email address on file.

Passwords must be between 8 and 20 characters and use three of the four categories below:

- Upper-case letter
- Lower-case letter
- Number
- One of these special characters # & % ! @ ( )

In addition, the last six passwords cannot be reused, and accounts will be locked for five minutes after the tenth unsuccessful password attempt.

Need Help?
To learn more about Research.gov/FastLane password modernization, including accessing a getting started guide and FAQs, please click here.

Also, you can find helpful Research.gov information by clicking Help in the top right-hand corner of the homepage. We encourage you to review this information to learn how to efficiently use the site.

For additional assistance, please contact the NSF Help Desk at 1-800-381-1532 or Rgov@nsf.gov.